

ACCESS

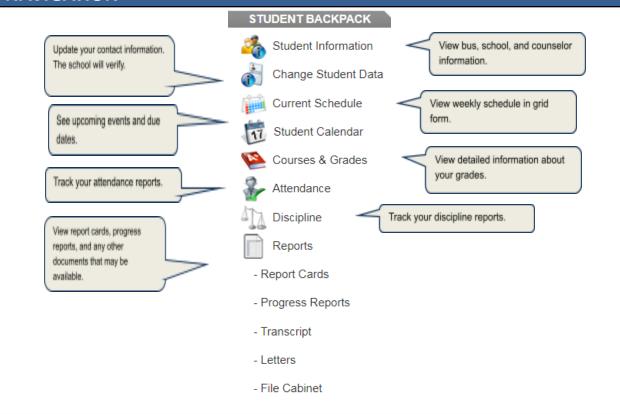
To access Sapphire, click the app button on your iPad's home screen, or go to sapphire.acchs.info in any web browser.



Make sure you see our logo. If not, you're trying to sign in to the wrong site

Username (FirstNameLastName) Password (Student ID #)

NAVIGATION





CLASS VIEW

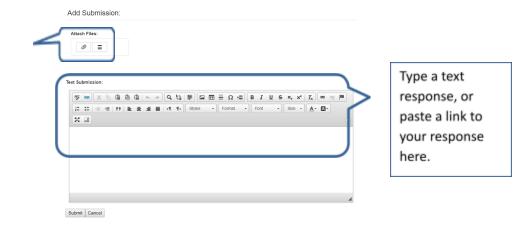
To view the details of a class, click on the title. You can click on the current marking period to view your grade report. Any information on the web portal has been made visible by your teacher.

Joomir Assignments we () low sky erwower)	Sow Non-Graded Classes Course Tills Cp Anal Cp Anal Cp Analysis Cp Theology 2 Course Tills Color Course Tills Color		E Courses &	Grades		
Course Title Cp Ard 2 Cp Aren's Sudias Cp Chemistry Cade Physed Cade Physed <td>Course Table C p. Ar.2 C p. Area: Studies C p. Chemistry C and Physed C and Physed C and Physed Music Appreciation Heath C p. English 2 C p. Theology 2 Provement of the study is a state of the state o</td> <td></td> <td>Allentown Centra</td> <td>al Catholic</td> <td></td> <td></td>	Course Table C p. Ar.2 C p. Area: Studies C p. Chemistry C and Physed C and Physed C and Physed Music Appreciation Heath C p. English 2 C p. Theology 2 Provement of the study is a state of the state o		Allentown Centra	al Catholic		
C. p. Ar. 2 C. p. Are. Studies C. p. Chemistry C. cod. Phys.ed C. cod. Phys.ed C. cod. Phys.ed C. p. English 2 C. p. Func. Analysis C. p. Tunck analysis C. p. Tunck analysis Control of the state of the stat	Co Art 2 C		Show Non-Graded Classe	5		
Cp Amer Studies Cp Amer Studies Cp Censisty Co-ed Physed Muice Appreciation Heath Cp English 2 Cp Func Analysis Cp Theology 2	G pArer Studies G pAr			Course Title		
Cp Chemisty Cad Physed Cad Physed Music Apresation Faith Cp Fund Analysis Cp Theology 2 For a construction of the second of the	C C Chemistry C - ed Physed Coed Physed Music Aprecation Hath C D Falsh 2 C T Preciogy 2 Control Co		Cp Art 2			
C-ced Physed Music Appreciation Health C E English 2 C F Theology 2 () Theology 2	Careed Physed Careed Physed Music Appreciation Health C DE Diglish 2 C DE Trace Analysis C DT Theology 2 Construction Construction		Cp Amer Studies			
Code Dysed Music Appreciation Health Cp English 2 Cp Theology 2 The code of the second seco	Coed Physed Music Appreciation Health Cp English 2 Cp Theology 2 Theorem The Coed Physed Ph		Cp Chemistry			
Image: Section in the set in the section in the set in the section in	Image: Section in the set in the section		Co-ed Phys-ed			
Heah Cp English 2 Cp Tuno Analysis Cp Theology 2 Set	Heah Cp English 2 Cp Encloagy 2 () Cp Telcoagy 2		Co-ed Phys-ed			
C p Engish 2 C p Func Analysis C p Theology 2	C p Engish 2 C p Func Analysis C p Theology 2		Music Appreciation			
C p Func Analysis C p Tueology 2	C p Func Analysis C p Tueology 2		Health			
Control Contro	Control Contro		Cp English 2			
			Cp Func Analysis			
Control	Control Control Contro		Cp Theology 2			
Image: Second	Image: Section of the field of the fiel					
Conse Info	Conse Info CP Descry U112.2.7. Contrology. The Maximum of Const Conse Info CP Descry U112.2.7. Contrology. The Maximum of Const Difference Const Construction Difference Construction Difference Construction <t< th=""><th></th><th></th><th></th><th></th><th></th></t<>					
Cause Hole	Conce Indo	Jpcoming Assignments wat (7): Due today or bonarrow (5)		623/21	Sila nag	
Parameter let grup por Canab dealer let an por por para let grup he grup he grup he grup he let an let an ever por belag from the Guesse set grup he B bagins. USCOB MARRE USCOB MARRE USC 1 VocAn on the Fail O VocAn Objectives for 6913 - 6917 VocAn Objectives for 6913 VocAn Objectives VocAn Objectives Voc	Parene de régi par d'arre Solitante de paragre regis de paragre de paragre de paragre de la Solitation Parage en paragre de paragre de la Solitation de la Solitatione de la Solitation de la Solitation de la Solitation de la So	Jocoming Assignments werp: Savada or some di		92221 Adding to Hour To Bandhout	 na na n	
2 Weekly Objectives for (9):13 - 9917	2 Weshy Objectives for 6913 - 6917	Appointing Assignments are (i) to any memory and (ii) and any memory and (iii) an	e	9227 Millio Harris Marine Marine	una una de Transita North	
Weakly Objectives for 0513 - 0917 Indial are por Joint qualities for weak, par MoT see por setted and accounts areas to incl	Vexably Objectives for 6913 - 5917 module or you channel waters for the water, you float an you stated and issues the set	Apporting Assignments with the data wave of the server of	est-up an appointment time.	LOUI		
		Decoming Assignments with the server in the	est-up an appointment time.	LOUI		
			set up an appointment time.	LOUI		



Dropbox

When a teacher wants to collect an assignment online, they will set up a dropbox for your class. When you are ready to submit the assignment, click on the dropbox in their class webpage and complete the form, like the one below. You can attach a file, or type (or paste a link) in the text box. When finished, click "Submit."



Troubleshooting

Occasionally, you may experience problems when using Sapphire. Below are some issues that we have seen and solutions or "work-arounds" to help you accomplish your task.

<u>I can't log in</u>

When logging into Sapphire,

- 1. First, make sure you are on the correct login screen. It should have the school logo. If not, go to <u>sapphire.acchs.info</u>
- If you are on the correct page, make sure you are using the correct login info. Your username is your FirstNameLastName (no period, no space); your password is your 5-digit student ID number.
- 3. If you still can't login, email helpdesk@acchs.info and come to the Media Center for assistance.

I forgot my password

Your password is your 5-digit student ID number.



Sapphire logs me out when I try to open an attachment

For security reasons, Sapphire has an automatic logout feature. If the time & date settings on your iPad are not set correctly, then you might get logged out when trying to open an attachment. To fix this:

- 1. Navigate to Settings > General > Date & Time. Toggle 24-hour time off. Toggle "Set Automatically" on and make sure the time zone is New York. Log out of Sapphire, log back in and try again.
- 2. If that doesn't fix the issue, try using a different web browser (Chrome or Safari) than what you were using.
- 3. If you still cannot download but someone else in class can, as a temporary fix, ask them to share the document with you (either through Google or email).
- 4. Please email helpdesk@acchs.info and come to the Media Center for assistance.

Sapphire dropbox can't access Google Drive

Google updated their security settings in May 2018, making it difficult for programs to access Google Drive. Sapphire is currently working to fix this. In the meantime you'll get an error message when trying to submit from Drive. To get around this, try the following:

- 1. In the dropbox, click the attachment icon (paperclip) and select "Browse." From your list of available locations, choose Drive and select the file you want to submit. Tap add file and submit.
- 2. If that doesn't work, go into Google Drive, find the file that you want to share. Tap the three dots next to the file name, select "Get Shareable Link." Copy the link and paste it into the Sapphire dropbox.
- 3. If neither of those options work, please email helpdesk@acchs.info and come to the Media Center for assistance.